



Think climate change. Be waterwise.



SAMPLE CUSTOMER PTY LTD
19 SAMPLE RD
SAMPLE WA 6500

ACCOUNT NUMBER	90 99999 99 9
WATER USE PERIOD	64 DAYS
BILL ID	0122
ISSUE DATE	22 SEP 2021

Your bill summary

Here is your latest water use and service charge account for the warehouse at 19 Sample Rd Sample Suburb Lot 1.

PLEASE PAY:

\$608.47

DUE BY:

13 Oct 2021

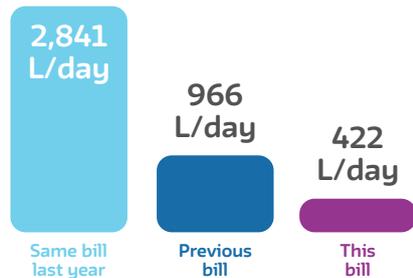
Strata lot 2 Property owner: SAMPLE CUSTOMER PTY LTD

Account summary

New charges	Due 13 Oct 2021	\$608.47
Total		\$608.47

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison



In this period you used 27kL. Your average daily water use was 422L at \$1.87 per day. Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)

Compare your water use to businesses like yours at watercorporation.com.au/benchmarking

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Find out how we're adapting to climate change at watercorporation.com.au/climatechangewa

Meter read details

METER NUMBER	LAST READ		THIS READ		WATER USE (kL)
	DATE	METER READ	DATE	METER READ	
BC0907596	13 Nov 2020	5,773	16 Jan 2021	5,800	27

New charges

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
13 Nov 2020 - 16 Jan 2021	27 kL at \$4.4400	\$119.88
Water use total		\$119.88
Sewer volume charges		
13 Nov 2020 - 16 Jan 2021	27 kL used x discharge factor of 29% = discharged volume (DV) DV of 7 kL less allowance of 182 kL = billable discharge Billable discharge of 0 kL @ \$3.8460 Allowance of 18 kL already applied to previous period's discharge	\$0.00
Sewer volume charges total		\$0.00
Service charges		
Water non-residential 1 Jan 2021 - 28 Feb 2021	Service charge for a 20 mm meter	\$45.07
Sewerage non-residential 1 Jan 2021 - 28 Feb 2021	Service charge for 4 major fixtures	\$443.52
Service charges total		\$488.59

GST does not apply.

Total **\$608.47**

MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN).
ERN: 90999 99999 288888
Register at:
watercorporation.com.au/register

OUR COMMITMENT TO YOU

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call **13 13 85**. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at watercorporation.com.au

CONTACT US

General enquiries and alternative format bills: **13 13 85**
Faults & emergencies (24/7): **13 13 75**
Interpreter Services: **13 14 50** 
National Relay Service for hearing or speech impaired customers: **13 36 77**

For an explanation of meter readings, bill estimates, meter testing, rates and charges, or to have this bill reviewed visit watercorporation.com.au

FOLLOW US ON



Payment options

NEED MORE TIME TO PAY?

We're flexible and here to help. To extend your due date, set up an interest-free payment arrangement or discuss your options call **13 13 85** or visit watercorporation.com.au/billhelp



Direct Debit

Visit watercorporation.com.au/directdebit or call **13 13 85** to set up direct debit.



Credit / Debit Card

Visit watercorporation.com.au or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



Cheque

Send your cheque made payable to 'Water Corporation' with this payment slip to:
WATER CORPORATION
PO BOX 1600, OSBORNE PARK DC,
WA 6916



POST Billpay

Pay in person at any Post Office.



Billers Code: 8805
Ref: 90 99999 99 9

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

BPAY View® - View and pay this bill using internet banking. **BPAY View Registration No: 90999 99999 288888**

19 SAMPLE RD
SAMPLE SUBURB Lot 1

ACCOUNT NUMBER 90 99999 99 9

PLEASE PAY \$608.47

PAYMENT DUE BY 13 Oct 2021



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