

S CUSTOMER
28 SAMPLE WAY
SAMPLE WA 6025

ACCOUNT NUMBER 90 99999 99 9
WATER USE PERIOD 63 DAYS
BILL ID 0184
ISSUE DATE 11 OCT 2021

Your bill summary

Here is your latest **water use and service charge account** for the house at **8 Sample Pl Sample Suburb Lot 639**.

PLEASE PAY:
\$223.71

DUE BY:
27 Oct 2021

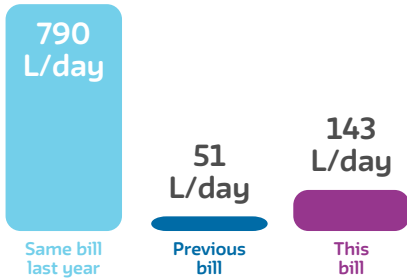
SAMPLE

Account summary

| | | |
|--------------|-----------------|-----------------|
| New charges | Due 27 Oct 2021 | \$223.71 |
| Total | | \$223.71 |

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison



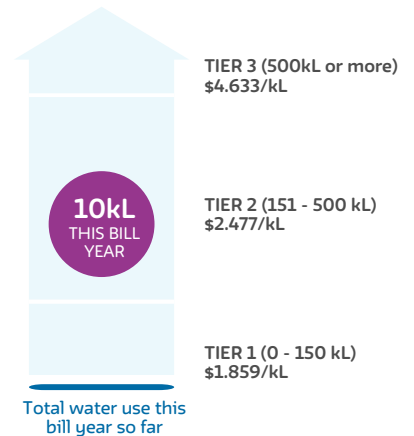
Tell us a bit more about your household to find out how your water use compares to homes like yours. Visit watercorporation.com.au/waterwisestatus

Water use pricing

- You are currently in Tier 1.
- In 140kL you will enter Tier 2.
- You will reset to Tier 1 when your bill year ends in June 2022.

Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)



(Continued on next page)

Meter read details

| METER NUMBER | LAST READ | | THIS READ | | WATER USE (kL) |
|--------------|------------|------------|------------|------------|----------------|
| | DATE | METER READ | DATE | METER READ | |
| BC1859837 | 6 Aug 2021 | 990 | 8 Oct 2021 | 999 | 9 |

In this period you used 9kL. Your average daily water use was 143L at \$0.27 per day.

New charges

| CHARGE TYPE | BASED ON | AMOUNT |
|--------------------------------------|----------------------------|-----------------|
| Water use charges | | |
| 6 Aug 2021 - 8 Oct 2021 | 9 kL at \$1.8590 | \$16.73 |
| Water use total | | \$16.73 |
| Service charges | | |
| Water 1 Sep 2021 - 31 Oct 2021 | 1 residence | \$44.95 |
| Sewerage 1 Sep 2021 - 31 Oct 2021 | Rateable value* of \$19760 | \$162.03 |
| Service charges total | | \$206.98 |

GST does not apply.

Total **\$223.71**

*The rateable value of your property is its Gross Rental Value (GRV). An objection may be lodged against the GRV within 60 days of the issue date shown on this bill. For more information, visit landgate.wa.gov.au/valuations or call Landgate Customer Service on +61 (0)8 9273 7373. Your charges must still be paid by the due date.

MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN).
ERN: 90999 99999 299999
Register at:
watercorporation.com.au/register


OUR COMMITMENT TO YOU

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call **13 13 85**. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at watercorporation.com.au

CONCESSION APPLICATION

You may be eligible for a discount on your bill. Check your eligibility and apply online at watercorporation.com.au/concessions

CONTACT US

General enquiries and alternative format bills: **13 13 85**
Faults & emergencies (24/7): **13 13 75**
Interpreter Services: **13 14 50** 
National Relay Service for hearing or speech impaired customers: **13 36 77**

For an explanation of meter readings, bill estimates, meter testing, rates and charges, or to have this bill reviewed visit watercorporation.com.au

FOLLOW US ON



Payment options

NEED MORE TIME TO PAY?

We're flexible and here to help. To extend your due date, set up an interest-free payment arrangement or discuss your options call **13 13 85** or visit watercorporation.com.au/billhelp



Direct Debit

Visit watercorporation.com.au/directdebit or call **13 13 85** to set up direct debit.



Credit / Debit Card

Visit watercorporation.com.au or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



Cheque

Send your cheque made payable to 'Water Corporation' with this payment slip to:
WATER CORPORATION
PO BOX 1600, OSBORNE PARK DC,
WA 6916



POST Billpay

Pay in person at any Post Office.



Centrepay

Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers. Call us on **13 13 85** or go to humanservices.gov.au/centrepay for more information and to set up your Centrepay deductions.



Billers Code: 8805
Ref: 90 99999 99 9

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

BPAY View® - View and pay this bill using internet banking. **BPAY View Registration No: 90999 99999 299999**

8 SAMPLE PL

SAMPLE SUBURB Lot 639

ACCOUNT NUMBER 90 99999 99 9
PLEASE PAY \$223.71
PAYMENT DUE BY 27 Oct 2021



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