

Meter relocation options

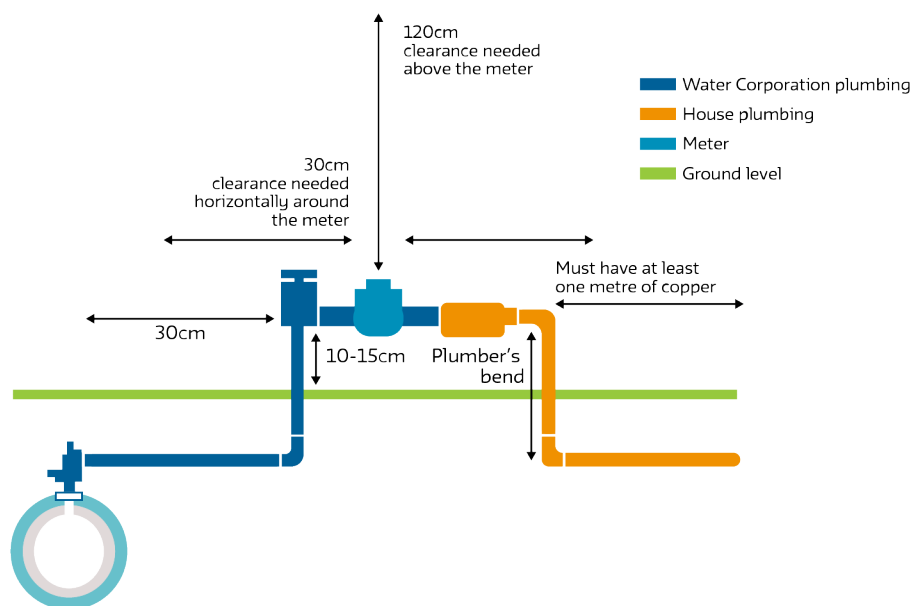
Development Services fact sheet



When requesting a relocation please advise as follows: facing the property from the road how many millimetres or meters from the left- or right-hand side boundary.

The following diagram shows a 20mm water meter and service line typically positioned in relation to the front boundary line and the finished ground level at the time of installation. Please note the clearances required. The new location will need to have these minimum clearances when relocating your water meter.

Due to electrical risks we are prevented from installing the water meter within 500mm from the centre of the power dome.



The clearances shown are required to facilitate meter reading and/or replacement when required. This is a requirement under the Water Services Regulations 2013

Clearance requirements for the new meter location

Please ensure the following clearance requirements are met:

- At least 300mm clearance all the way around the new water meter position.
- At least 1200mm clearance above the new water meter position.
- At least 2m clearance from a transformer box.
- The new water meter position is not more than 1.5m from the front boundary line.
- The plumber's bend is at least 100-150mm above the finished ground level (for above ground water meters).
- The plumber's bend is at least 200mm below the top level of the meter box lid (for below ground water meters.)
- The new location is free of any hazards or obstructions, bushes, trees, retaining walls and pipework is not to be encased with brick paving or concrete.
- The new position private riser must comply with plumbing regs AS/NZS 3500.1:2018 Clause 2.4.3 and cannot be made of plastic.

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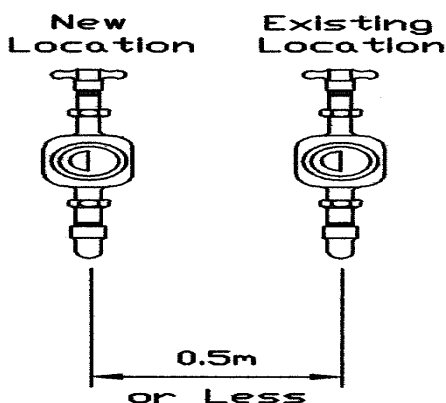


Additional requirements

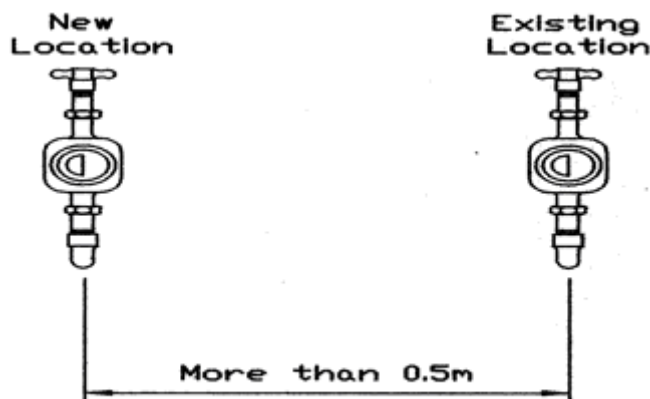
- A Western Australian Services (WAS) lock is fitted if the new water meter position is behind a located gate/fence to allow 24 hours access.
- If the new position is to be outside the property boundary (within the verge), written permission must first be obtained from your local shire/council and provided to Water Corporation with your application. The water meter must be lowered into a [meter box at your expense](#).
- If the new location is required to be underground you need a meter box to protect the water meter. Please view further information on [meter box installation](#) for conditions and dimensions.
- Due to electrical risks we are prevented from installing your water meter within 500 mm from the centre of a power dome. Please refer to our fact sheet about [meter relocations near power domes](#).
- If the property is opposite a T junction relocation options may be limited. Please contact building.services@watercorporation.com.au (email subject: Relocate a water meter) for further assistance.

Your meter relocation options are as follows:

1. Move your meter **less** than 500mm to left or right of its current location.



2. Move your meter **more** than 500mm to the left or right of its current location.

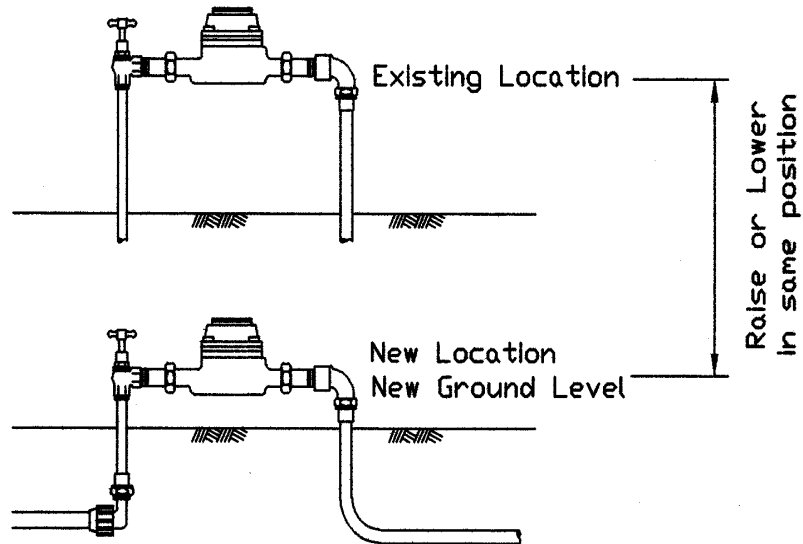


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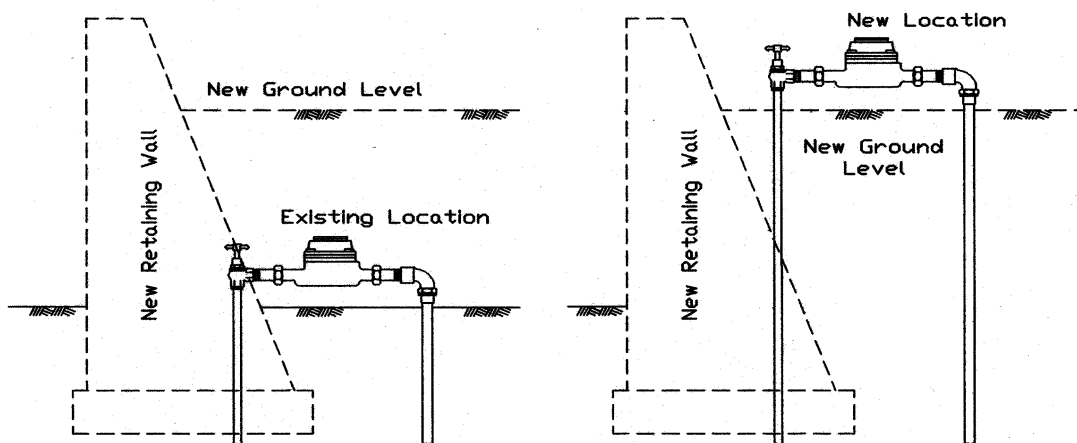


3. Alter the level of your meter.

Regardless of the distance the meter is moved the charge is the same as moving your meter less than 500mm



To alter the level of your meter (continued)



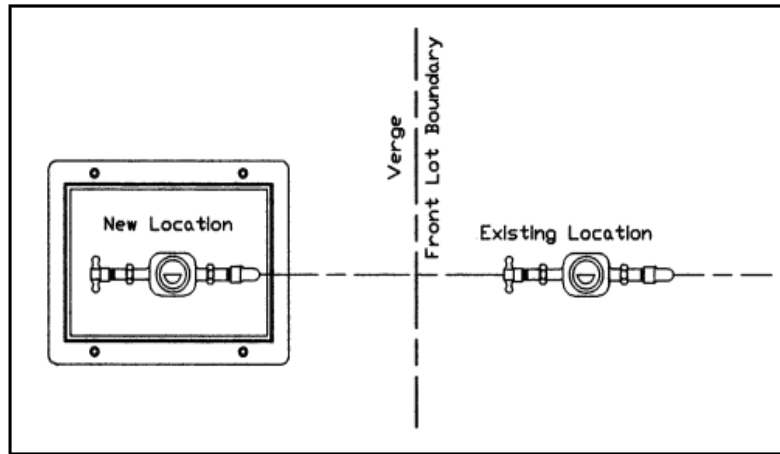
4. To move your meter towards or away from house.

Regardless of the distance the meter is moved the charge is the same as moving your meter less than 500mm

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5. The reason is that the connection to the actual water main can remain in the same position and it is just the pipe leading into the property that is required to be altered.



6. To **move your meter to the verge**.

To move a meter to the verge you should seek permission from your local authority.

In all cases the meter will be lowered into a meter box. (Please refer to our notes on the following page about meter box installation).

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Meter box installation

This fact sheet provides information for customers needing to protect their water meter by placing it in a meter box and cover after considering all other alternatives for the protection of the water meter.

The application includes the supply and installation of a cast iron or plastic cover with a plastic under box and **only** applies up to and including 50mm services when the backflow risk is deemed as being low or medium.

Only one meter box and two covers have been approved for use by Water Corporation, both covers are trafficable when used together with the approved box.

All meter boxes are to be installed by Water Corporation or our approved installers providing it meets all our safety requirements; for sub-metering please refer to our Guide for sub-meter options for multi-residential developments.

Subject to the customer agreeing to the following conditions Water Corporation or our approved installer will install the box.

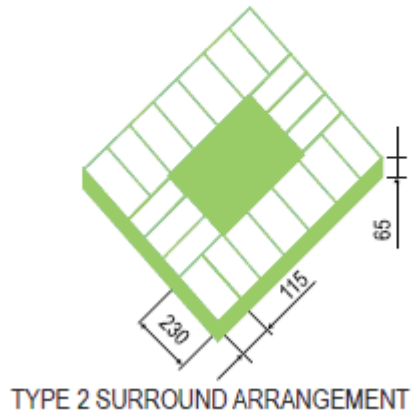
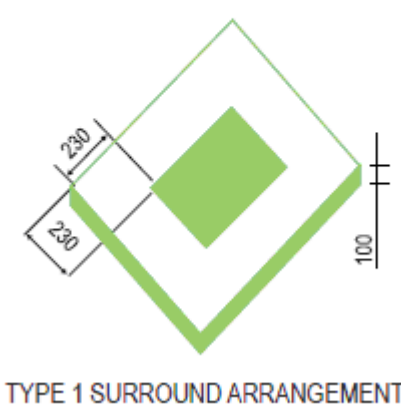
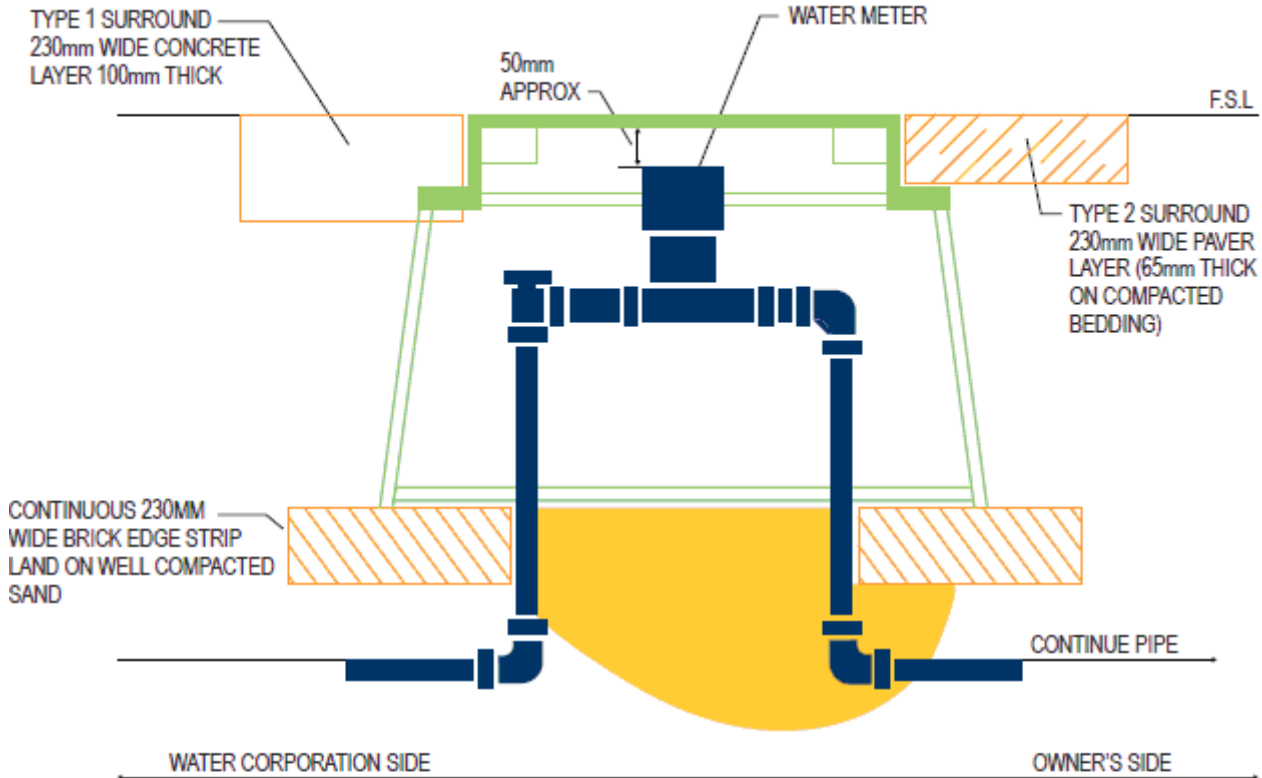
Conditions:

It is the owner/applicants responsibility to:

- Provide the surround by using either standard brick pavers (230mm x 115mm x 65mm) or a concrete surround (230mm x 230mm x 100mm thick)
- Ensure a clearance of 300mm around the entire box and 1200mm above the box is maintained. This includes boundary fences/walls
- Ensure that a build-up of soil inside the box does not happen which may cause problems during reading and maintenance to the meter.
- Ensure the internal box is clear of dangerous insects and spiders
- No part of the box or its supports are to be within 500mm of any power dome
- Obtain local authorities written approval if box is to be located in a road reserve
- If the ground level of the current placement is altered in future the owner will have to make application to the Water Corporation and pay all costs to raise/lower the water meter/box to that level
- Any future re-instatement of the surrounds due to ongoing maintenance will be the owner's responsibility unless using standard pavers as per the first dot point above and providing the pavers are in good condition the Water Corporation will relay pavers to an adequate standard.

The diagram on the following page illustrates the typical layout of a 20mm water meter positioned in a trafficable box and cover.

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How much will it cost?

For further information about meter relocation fees and the cost for a meter box fees, please refer to the [Fees & Charges](#) section on our website.

Your responsibility

It is the property owner's responsibility to arrange for a licenced plumber to relocate all internal pipework prior to Water Corporation attending site to relocate your meter.

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Water Corporation will not be on site when the plumber relocates internal pipework. This is because the water meter relocation job cannot be scheduled until you have confirmed your internal plumbing has been relocated to the new location.

Your plumber will need to maintain your water supply by installing a temporary water service line from the new water meter location back to the existing water meter, to allow for a continuation of supply. This temporary water service line will be removed when Water Corporation attends to relocate the water meter.

For more information on internal plumbing please visit [Department of Mines, Industry Regulations and Safety website](#) or call the Plumbers Technical Advice Line on 1300 360 897.

How to apply

You can submit your request via one of the following options:

Online: Log in to BuilderNet - buildernet.watercorporation.com.au using a guest account and select **'Lodge a water service application'**

Fax: Complete a [Meter Relocation/Disconnection Application form](#) and fax it to **(08) 9420 2585**

Mail: Post a completed [Meter Relocation/Disconnection Application form](#) to:

**Building Services
Water Corporation
PO Box 100
LEEDERVILLE WA 6902**

More information

For more information about water meter relocations and the conditions associated to the installation of meter boxes, you can contact us via one of the following options:

Email: building.services@watercorporation.com.au

Phone: **13 13 95**

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